

Executive Risk Report

6 April 2023

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Recommended Distribution | Chief Executive Officer | Chief Compliance Officer | Chief Information Security Officer

Executive ImpersonationWire Fraud

Summary

Regardless of its name, Business Email Compromise or Executive Impersonation, the goal is tricking your staff into sending money.

On 23 February 2023, the <u>Federal Trade Commission</u> reported, "impersonator scams were still the most-reported scam (in 2022), with reported losses of \$2.6 billion. The difference this year? Higher losses to business imposters: 2022 losses were \$660 million, compared to \$453 million in 2021."

Cyber criminals focus on ploys initiating fund transfers, accessing your network, seeking payment for fraudulent sales invoices, accessing sensitive data and other creative methods; and monitor recipient accounts for activity, so once wire transfers have been completed the funds are immediately removed.

Is your institution...

- Educating your employees and customers keeping them updated about changing scams and threats?
- Maintaining and testing operational controls concerning wire transfers and other high-risk capabilities?
- Using multi-factor authentication to lock access to sensitive data?
- Sharing FS-ISAC's Commercial Services Security Newsletter with your business account holders?
- Proactively sharing-information with other FS-ISAC member institutions?

For internal discussion...

- Does your incident response plan include a business email compromise or executive impersonation scenario? How did your team responded to your latest test?
- Have you established a good relationship with cybercrime law enforcement agencies before an incident occurs?

Additional Resources

- Tips on Safeguarding Your Bank and Customers from Business Email Compromise (FS-ISAC IntelX, Members Only)
- What To Do if You Were Scammed
- ▶ CISO-Level Guide: Protecting Your Organization

Events

Cyber Range Exercise
Ransomware Americas

April 12, 2023

Community Institution and Associations Council Meeting

17 April, 3:30 PM ET (12:30 PM PT)

FinCyber Today

1-4 October 2023, Orlando, FL

About FS-ISAC

FS-ISAC is the member-driven, notfor-profit organization that advances cybersecurity and resilience in the global financial system, protecting the financial institutions and the people they serve. Founded in 1999, the organization's real-time information-sharing network amplifies the intelligence, knowledge, and practices of its members for the financial sector's collective security and defenses.

Contact

Jeffrey Korte

Director and Executive Sponsor,

FS-ISAC Community Institution and Associations Council

Reach out to Jeffrey on LinkedIn

+1 703.962.7901 ext. 583

