

What is Learn?

FS-ISAC Learn is a member-only training hub powered by Immersive Labs enabling our Tier 5-8 financial firms to offer their staff active learning opportunities, no matter where they sit in the organization, to build skills, improve resiliency practices and expand career development.

Is the license fee per company or person?

The annual license is per user (employee) and is not transferrable.

How long do I have access to Learn?

The \$295 license fee allows access for one year.

What is the cost of the license fee?

The annual license fee is \$295 per person. Please have a credit card available when registering for the license; the registration voids after two hours if not paid.

Is a trial available?

There is no trial available. Please see a listing of the courses at [Learn, Powered by Immersive Labs](#).

Is a course catalog available?

A listing of courses is available at [Learn, Powered by Immersive Labs](#). Additionally, when the sector is facing a potential threat, CVE labs are added immediately and planned new course content is added monthly.

We participated in the beta; how can we access Learn now?

If your annual license is still active, you have access to the updated version of Learn. If your annual license expired, you need to reactivate by registering and paying the license fee of \$295.

I currently have an Immersive Labs license but want to purchase one through Learn.

If you are a FS-ISAC Tier 5-8 member and would like to purchase Learn, you must contact Immersive Labs to let them know you will be switching to Learn. You will be able to transfer your courses and work to the Learn license, however you will not be able to have two Immersive Labs licenses. You must use your corporate email address to register for and access Learn.

Is Learn available to all members?

Learn is available to FS-ISAC member tiers 5-8.

How do I sign up for a license?

To sign up, navigate to Member Services App -> Events and Training Tab -> Learn 2024. Once you have paid for your license, you will be able to access the courses through the Learn App on your console.

Do any courses award CPEs?

Yes. CPE credits are based on the estimated time to complete a lab and you will be able to pull a CPE credit report from your profile.

Is course certification available after each course completion?

Users are awarded badges after a collection/course is completed which is saved in the system and can be shared internally or publicly via social channels.

How do I know what Tier my firm is?

If you have a Member Community/IntelX account, you will see your firm's tier level in My Account, on the right side of the home page of the Member Services App. You can contact memberquestions@fsisac.com if you need help.

Will I see Learn in my member services app?

The Learn App will appear in IntelX after you have signed up and paid for the service. To sign up, navigate to Member Services App -> Events and Training Tab -> FS-ISAC Learn.

We have max users in IntelX, does our staff have to sign up through IntelX?

IntelX access is unlimited to all member firms to utilize the Member Services App to register for events, exercises and Learn.

I participated in the beta and found the courses limited. What has changed?

Learn now offers the full Immersive Labs catalog, ~2000 courses representing all skill levels and functional roles. Additionally, new labs are added as sector threats and vulnerabilities are identified and there is a scheduled rollout of new courses monthly.

Why does my staff that want access to Learn have to have an IntelX account?

The Member Community which allows members to register for events, exercises and Learn is an App on the IntelX platform. Having a Member Community/IntelX account does not automatically provide any access to the Intelligence apps (access to Connect and Share are at the discretion of the firm POC).



Learn, powered by Immersive Labs

Frequently Asked Questions

Why is Learn only available to member Tiers 5-8?

Many mid-to-small firms in the financial sector need budget-friendly opportunities to upskill their team(s) and improve resilience. Large firms have greater resources and often develop unique programs to achieve upskilling.

My firm is in Tier 4 – Tier 5 membership; can I get access to Learn?

Learn is available only to Tier 5-8 through FS-ISAC. If you are interested in the learning opportunities offered by Immersive Labs, please contact them directly at [Immersive Labs](#) and please indicate you heard about Immersive Labs from FS-ISAC.

What if I leave my company while I am enrolled in Learn?

You can transfer your courses, progress and CPE hours to a new account/license for the annual fee of \$295. If you leave the company you originally enrolled with that account is closed.

